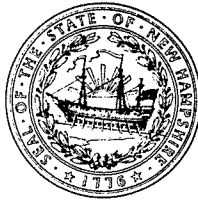


THE STATE OF NEW HAMPSHIRE

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EXECUTIVE DIRECTOR
AND SECRETARY
Debra A. Howland



PUBLIC UTILITIES COMMISSION
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Website:
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December 22, 2009

Roy Morrison
Roy Morrison & Associates, LLC
P. O. Box 201
Warner, NH 03278

Re: DM 09-223, Roy Morrison
Renewal Registration to Provide Electric Aggregation Services
Request for Waiver of Puc 2003.02 (c) (4)

Dear Mr. Morrison:

On November 16, 2009, in your response to a request by Staff for further information on your renewal application to provide aggregation services to retail electric customers, you included a request for a waiver of Puc 2003.02 (c)(4) requiring a toll free telephone number of the customer service contact. You note that your firm, Roy Morrison & Associates, LLC, only has large corporate and institutional clients. You further state that the prior 800 number never received any telephone calls over a number of years and that the requirement for maintaining a toll free telephone number is, among other things, an unnecessary expense for no benefit.

Pursuant to Puc 201.05, the Commission may waive Puc 2003.02(c)(4) if it finds the waiver serves the public interest and the waiver does not disrupt the orderly and efficient resolution of matters before the Commission,. The Commission has determined that the applicable standards for a waiver are satisfied and has granted the requested waiver.

Sincerely,

A handwritten signature in black ink that reads "Debra A. Howland".

Debra A. Howland
Executive Director